



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

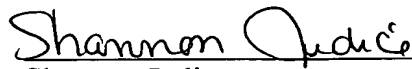
In re Application of: Michael A. Brundridge and Anish C. Desai
Serial No.: 09/854,364
Date Filed: May 11, 2001
Examiner: Unknown
Group Art Unit: 2151
Title: *Dynamic Display of Personal Computer Support Information*

Honorable Assistant Commissioner
of Patents
Washington, D.C. 20231

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Change of Correspondence Address and Revocation of Attorney and Appointment of New Attorney are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on this 1st day of August, 2002, and are addressed to the U.S. Patent and Trademark Office, Washington, D.C. 20231.


Shannon Judice

Express Mail Receipt
No. EV141765235US